

Leverage the benefits of a diverse workforce...

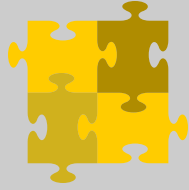
Outcomes related to Managing Diverse Work Teams

- ✓ Ability to effectively manage teams who are diverse in gender, generation and ethnicity
- ✓ Increased morale
- ✓ Increased teamwork and performance
- ✓ Increased capacity overall

Who should attend?

- Small business owners
- Employees of small businesses
- Human resource professionals
- Supervisors and managers

The face of the Canadian workplace is changing...



and while we tend to focus on the challenges that gender, generational and cultural differences bring, there are, in fact, many benefits of diversity, including increased:

- ✓ **Innovation and Creativity**
- Recruitment**
- Retention**
- Market Share¹**

Over the coming decades, Canada's labour market will be shaped by a number of underlying trends. These will include large shifts in population composition, continued globalization and technological advancements raising skills requirements.²

¹ <http://www.entrepreneur.com/article/240550>

² <http://www.budget.gc.ca/2014/docs/jobs-emploi/pdf/jobs-emploi-eng.pdf>

Managing Diverse Work Teams Certificate Program



This 40 hour program can be delivered in various ways for example as 10 half-day scheduled sessions or as a customized delivery to meet the unique needs of your workplace. For more information about the training and pricing please contact:

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**For delivery date options
in person and online training
go to www.esforworkplace.com**

We offer customized training at your site